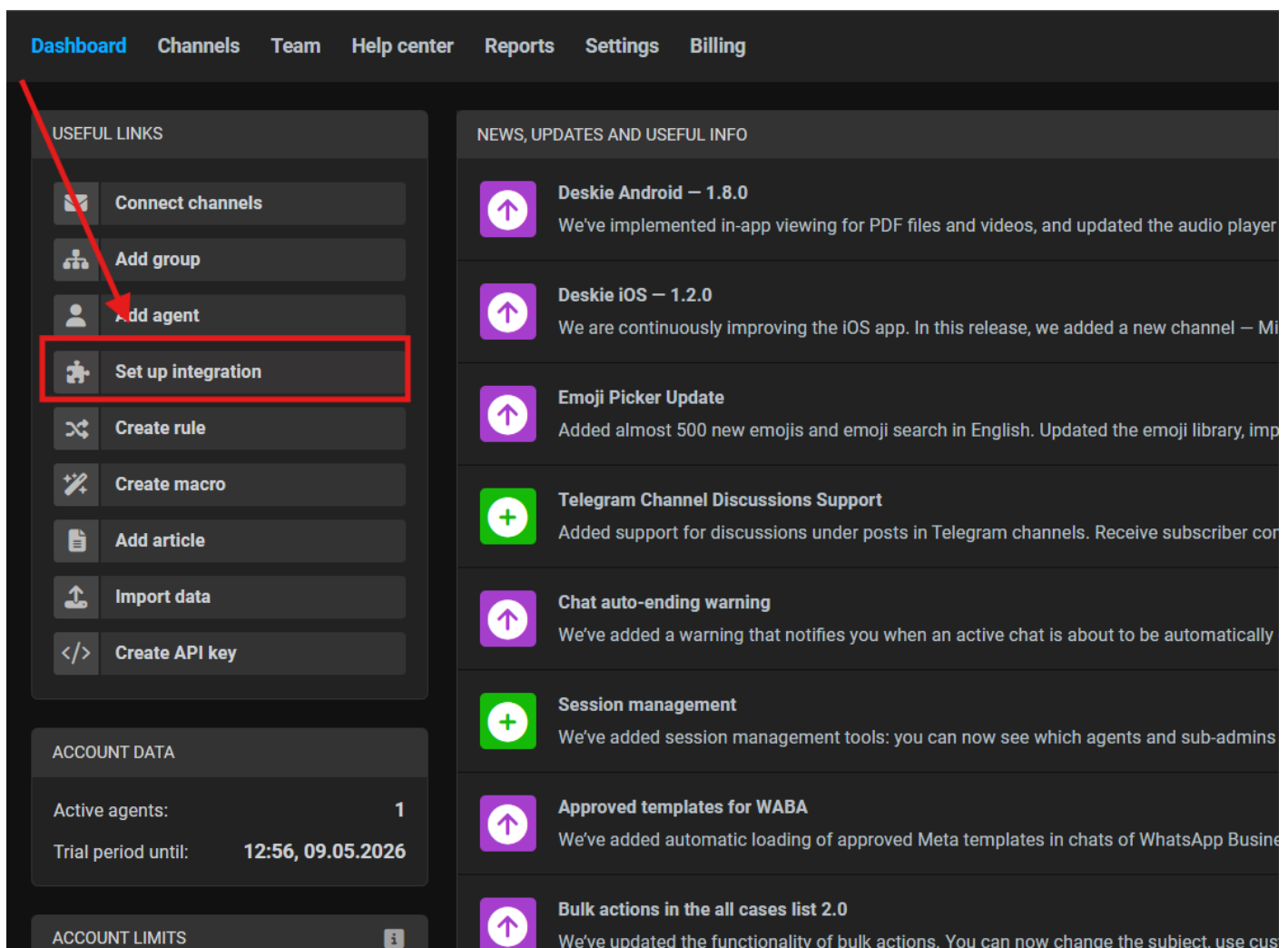


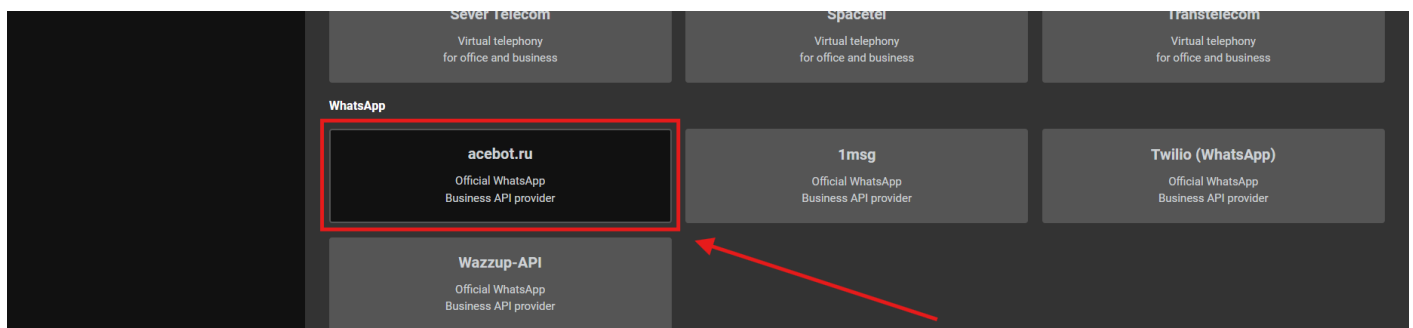
WhatsApp Business API for Deskie\Omnidesk: Installation and sending the first message.

In this guide, you will learn how to install our integration in Deskie / Omnidesk and verify the functionality of incoming and outgoing messages.

1. Open the administrator account and select “**Set up integration**”



2. Go to the "**WhatsApp**" section and choose our integration "**AceBot.ru**"



3. Fill in your **APP ID** and **APP SECRET**;
Press "**Connect**" button.

Connected integrations: 0

Add integration

Setting up integration with acebot.ru

Integration name

WhatsApp

Default group

General questions

Key

bQ

[how to get it?](#)

Password

zWi

☒ Display WABA approved templates to agents at the [beginning](#) / [end](#) of the macros list

cancel

Connect

4. Send your first message from your personal WhatsApp to your WhatsApp Business API number

Dashboard

Cases

Knowledge base

Users

Companies

MY CHATS

1

kirill answer 33s

General questions - test

Today

test 13:11:45

answer 13:11:45

K answer 13:12:04

@

CTRL + ENTER to reply

SEND

Revision #3

Created 2026-03-24 14:48:05 UTC by New Admin

Updated 2026-04-25 10:33:26 UTC by Kirill K