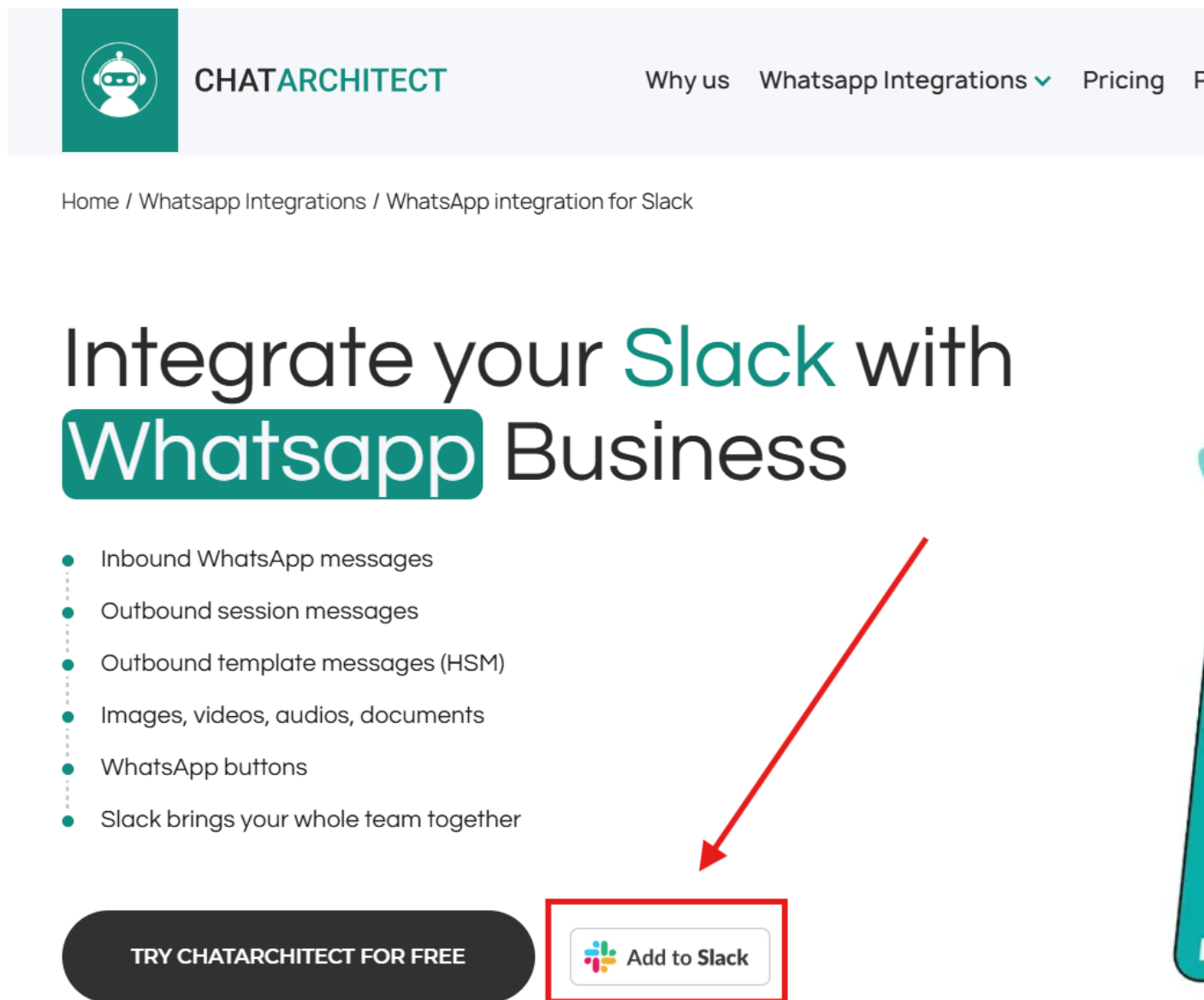


WhatsApp initial configuration for Slack

Step by step instruction

1. Install our app. Use the button "**Add to Slack**" on the website

<https://www.chatarchitect.com/product/whatsapp-and-slack-integration>



The screenshot shows the top navigation bar of the ChatArchitect website. The logo is a green circle with a white robot head icon, followed by the text "CHATARCHITECT". To the right are links for "Why us", "Whatsapp Integrations" (with a dropdown arrow), "Pricing", and "Partners". Below the navigation bar is a breadcrumb trail: "Home / Whatsapp Integrations / WhatsApp integration for Slack". The main heading reads "Integrate your Slack with WhatsApp Business", where "Whatsapp" is in a green rounded rectangle. A list of features is shown on the left, including inbound/outbound messages, templates, media support, and team collaboration. At the bottom, there are two buttons: a dark grey "TRY CHATARCHITECT FOR FREE" button and a white "Add to Slack" button with a Slack logo icon. The "Add to Slack" button is highlighted with a red rectangular border, and a red arrow points from the top right towards it.

CHATARCHITECT


Why us Whatsapp Integrations ▾ Pricing P

Home / Whatsapp Integrations / WhatsApp integration for Slack

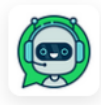
Integrate your Slack with WhatsApp Business

- Inbound WhatsApp messages
- Outbound session messages
- Outbound template messages (HSM)
- Images, videos, audios, documents
- WhatsApp buttons
- Slack brings your whole team together

TRY CHATARCHITECT FOR FREE

 Add to Slack

2. Press "**Allow**"



Allow the "ChatArchitect.com for WhatsApp" app to access Slack

✔ App is approved by Slack

Apps are reviewed for quality before they are listed in the Slack Marketplace. [Learn more about app reviews.](#)

Workspace



ChatArchitect



Review app permissions

[Manage permission](#)

Information "ChatArchitect.com for WhatsApp" can view

🔍 Content and info about channels & conversations ▶

Actions "ChatArchitect.com for WhatsApp" can take

🔍 Perform actions in channels & conversations ▶

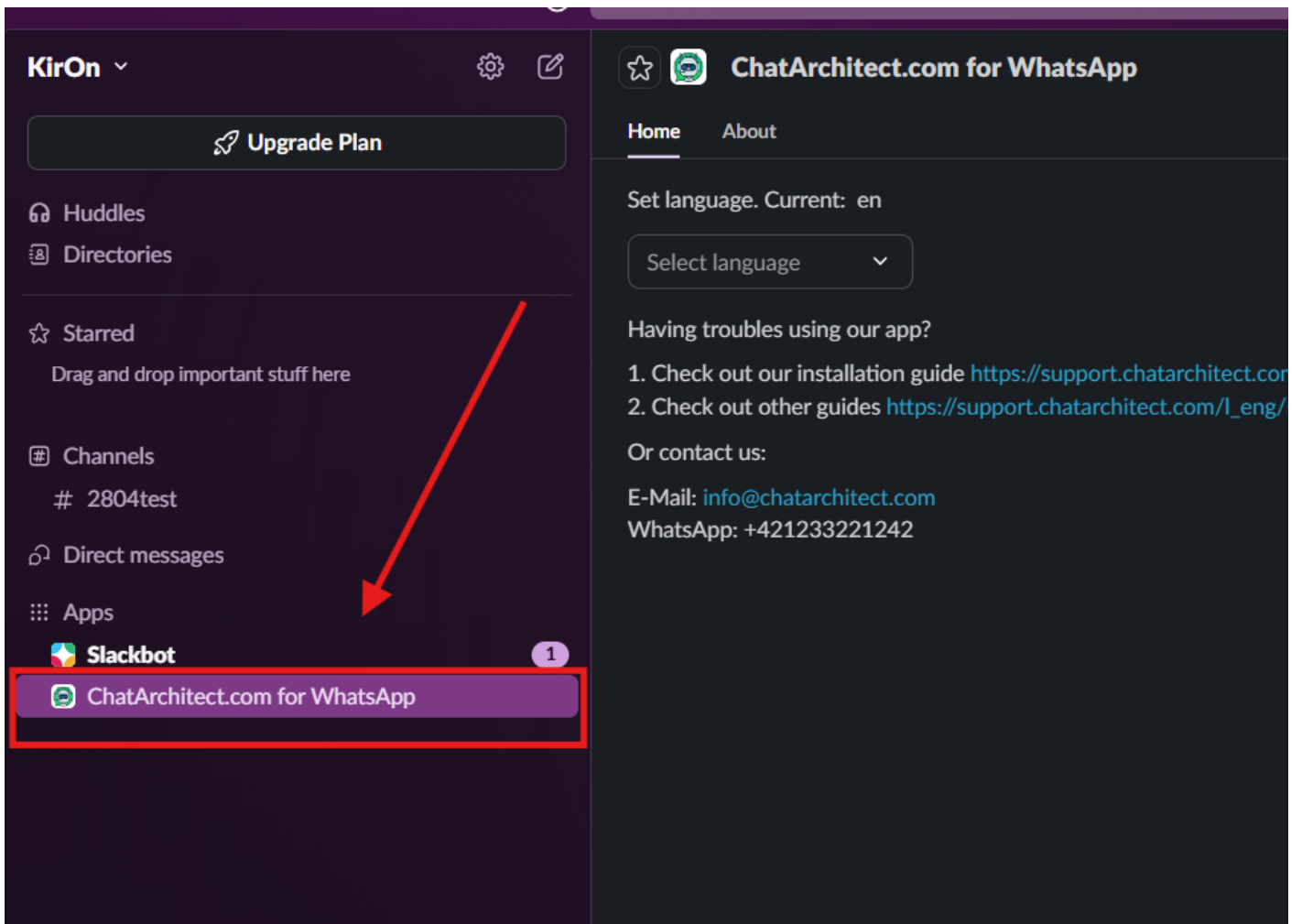
🗉 Perform actions in your workspace ▶

Slack will share your granted permissions with ChatArchitect.com for WhatsApp. View Slack's [privacy policy](#). By agreeing to allow Slack to share your granted permissions, you are also agreeing to ChatArchitect.com for WhatsApp's [privacy agreement](#) and [terms of service](#). Please review ChatArchitect.com for WhatsApp's terms before installing.

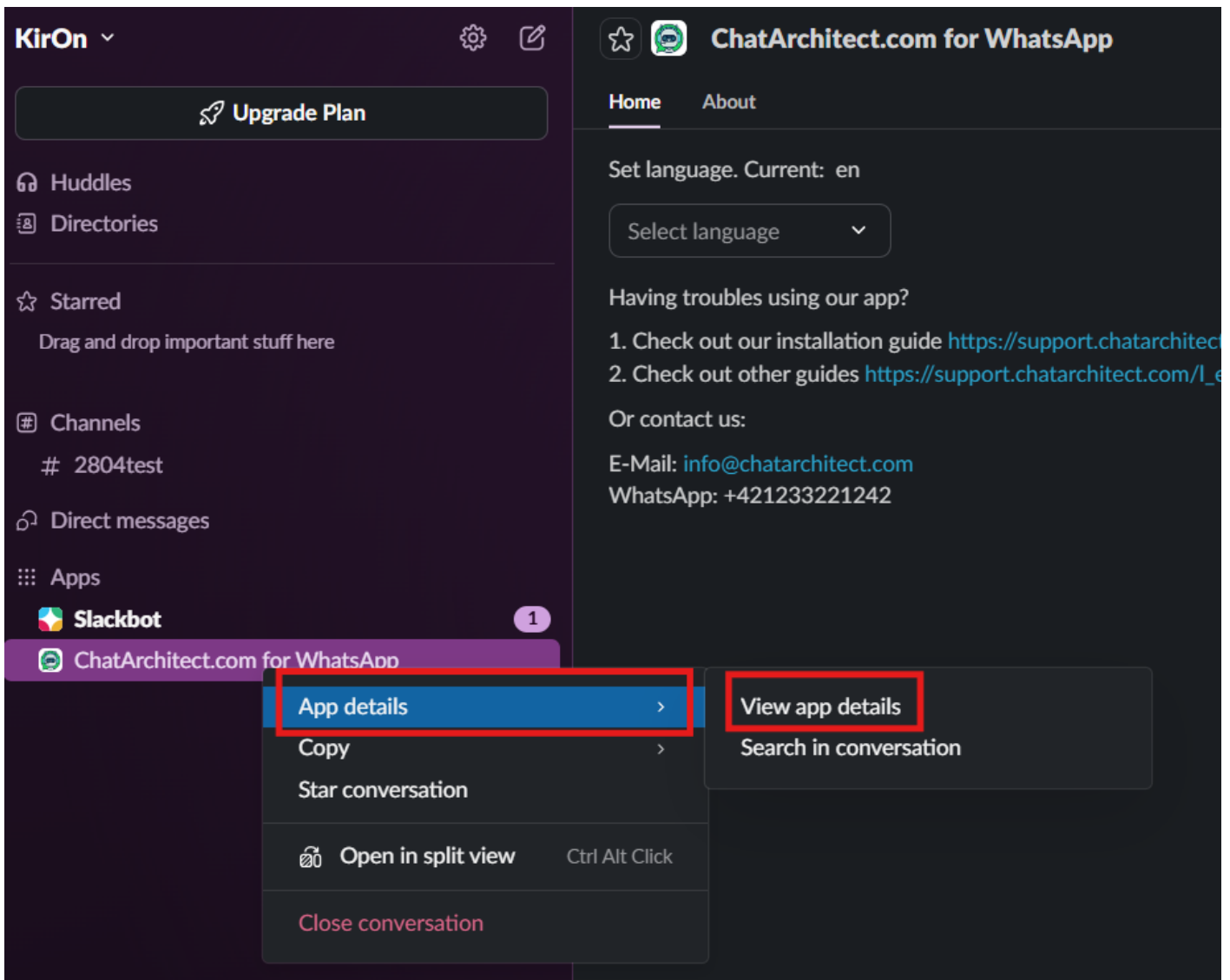
Cancel

Allow

2. Now you need to add the app to the channel where you want to use
Go to the "**Apps**"



3. Choose "**ChatArchitect.com for WhatsApp**" - > "**App details**" - > "**View app details**"



4. Press **"Add this app to a channel"** and choose a channel that you want to use and press **"Add"**




ChatArchitect.com for WhatsApp





 Mute


 Add this app to a channel

 App homepage


 View in Slack Marketplace

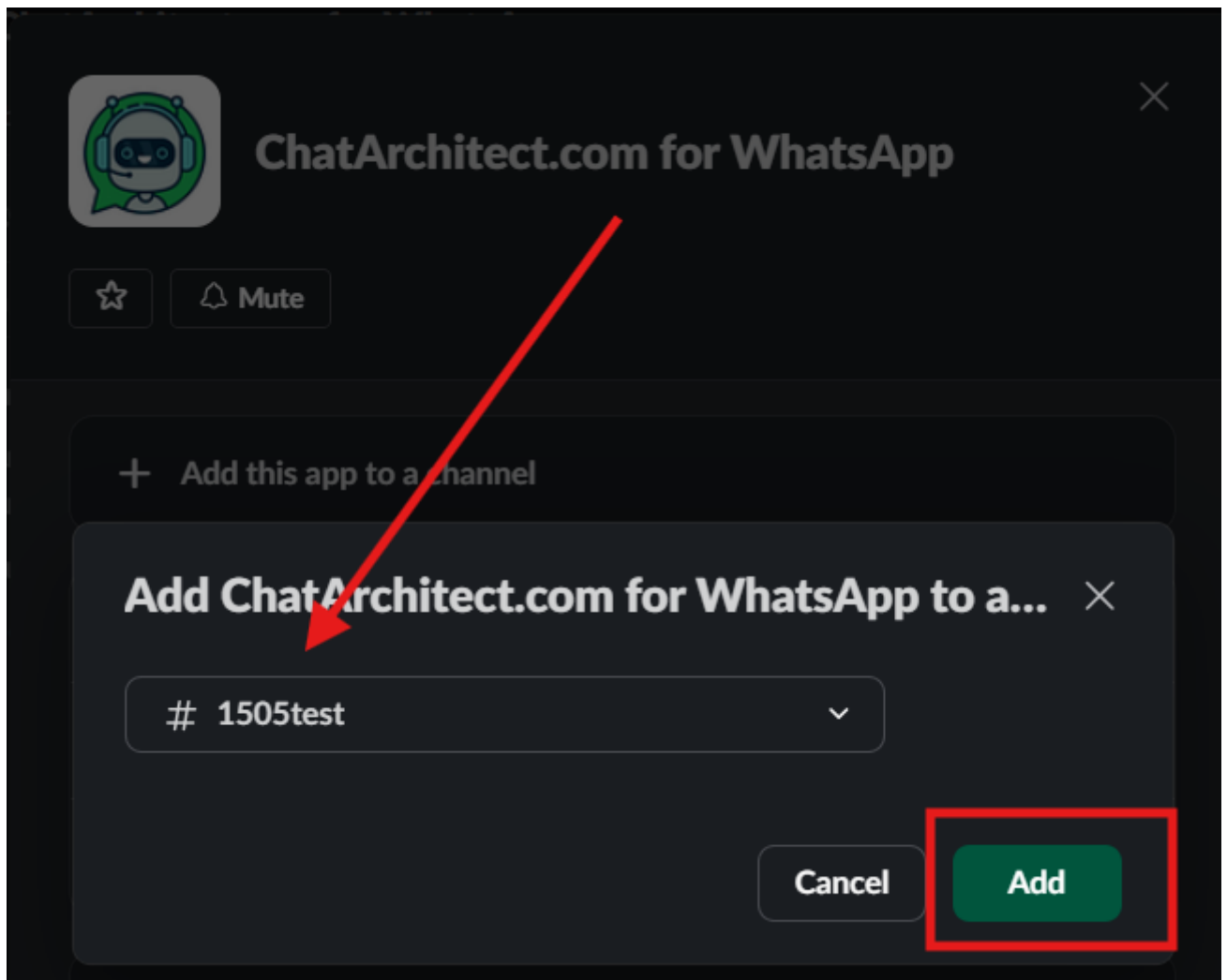
 Support for this app

 Configuration

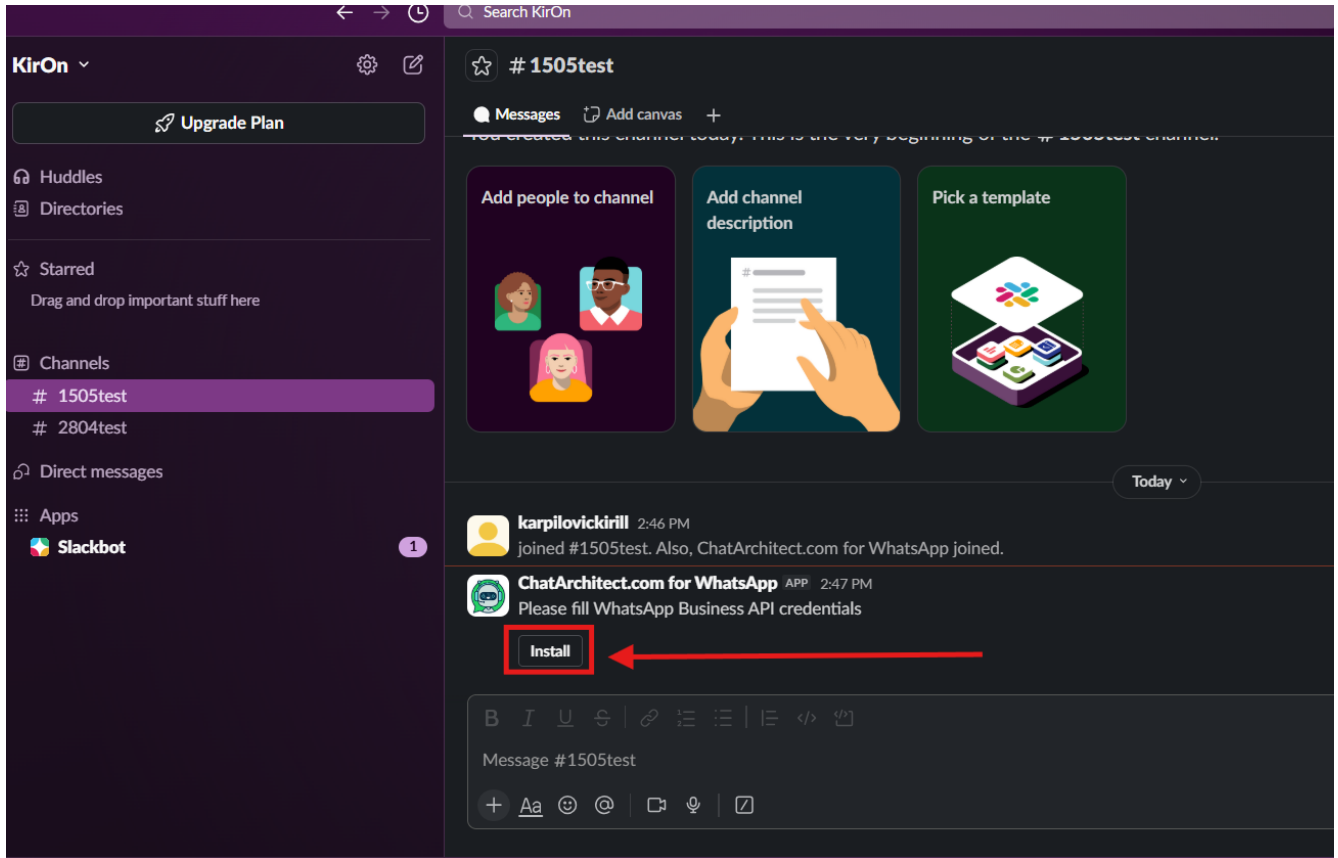
Member ID: U0A45767Y85 

Topic
Add a topic

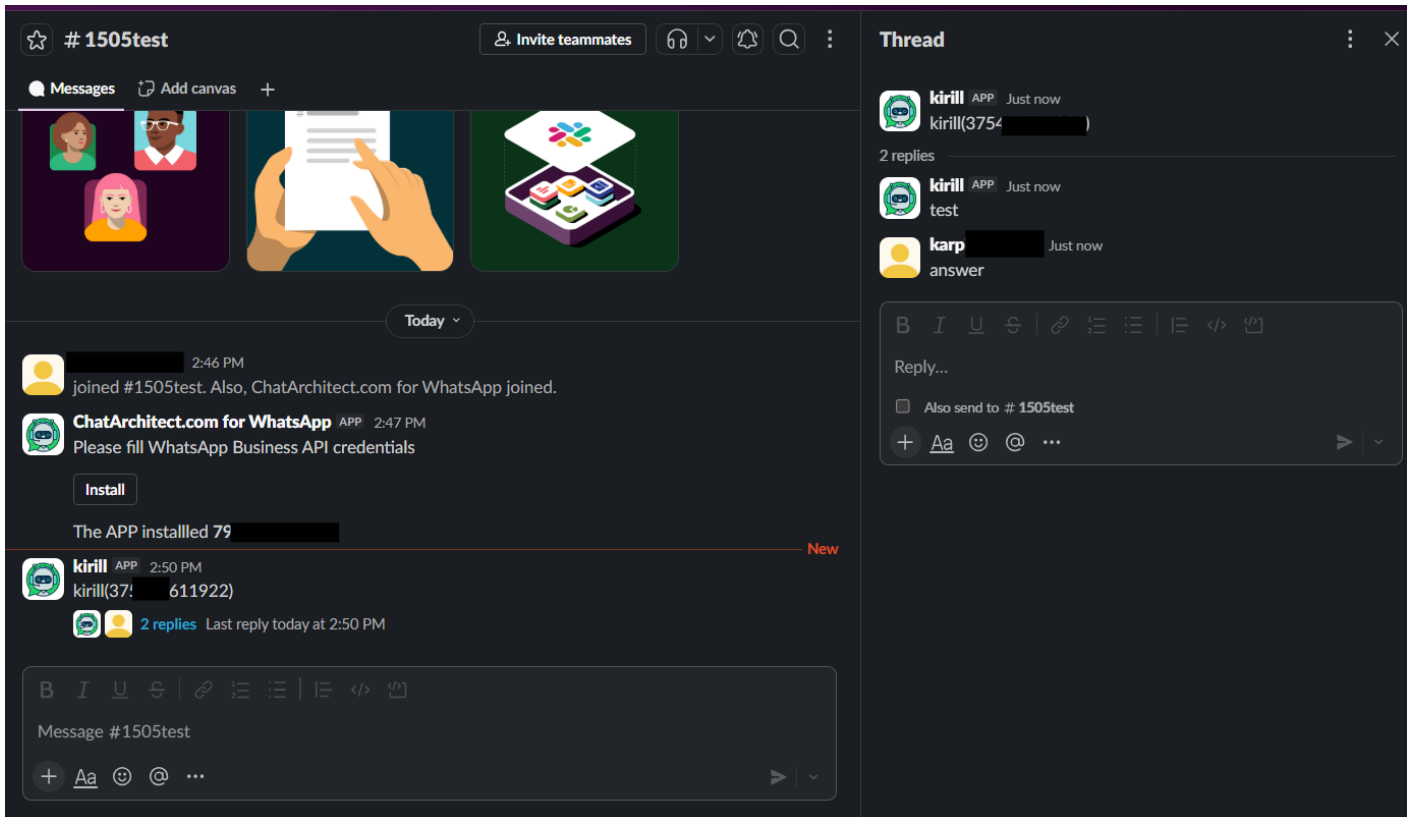
Channel ID: D0A46JRB1AA 



5. Now you need to open this channel and press "**Install**" button and fill in your APP ID and APP SECRET



5. Write to your WhatsApp Business API number from your personal WhatsApp



Done. You can now use our WhatsApp Business API integration in your Slack.

Revision #3

Created 2026-03-24 14:48:08 UTC by New Admin

Updated 2026-05-15 11:52:08 UTC by Kirill K